

Primo  Bathroomware

INSTALLATION INSTRUCTIONS &
WARRANTY

1. INSTALLATION INSTRUCTIONS:

Are you installing this product?

- Please read the installation instructions BEFORE INSTALLATION
- Please read the instructions thoroughly and ensure the appropriate instructions are used during the installation
- If the product is not installed in accordance with these instructions, the PRIMO warranty may be void and the homeowner may have a claim against you
- This product must be installed by a qualified licensed tradesperson
- The unit carries a full warranty against faulty workmanship and materials
- It is the responsibility of the installer to make any adjustments to doors/drawers after installation if required. There may have been some movement in transportation and installation which causes doors/drawers to become unaligned
- Ensure instructions are passed to homeowner

PLEASE NOTE: ANY DAMAGE DURING INSTALLATION IS NOT COVERED UNDER THE PRIMO BATHROOMWARE WARRANTY

2. PRIOR TO INSTALLATION CHECKLIST:

- CHECK PRODUCT FOR ANY DAMAGES
- Prior installation INSPECT THE UNIT to ensure no defects or no damage has occurred in transit as the warranty will be null and void if damage occurred during or after installation
- If damage has occurred, please contact your place of purchase to report damages or missing parts Do not proceed with installation and advise supplier immediately

PLEASE NOTE: MANUFACTURER WILL NOT BE LIABLE FOR ANY INSTALLATION, REMOVAL OR RE-DECORATING COSTS

- CHECK FOR PLUMB WALLS & LEVEL FLOORS
- Ensure the wall is plumb and straight
- Ensure floor is level

If you fix the product to a non-plumb wall or floor the following could happen:

- Your door or drawers will not operate correctly
- Door or drawers will not align
- Basins will not sit level, which may cause water to pool or not drain properly
- Floor standing vanities must sit on a level floor or be packed so they sit level and true

PLEASE NOTE:

- If it is not possible to make the wall or floor plumb and straight you must pack the vanity out so that it does not follow the out of aligned wall
- If your vanity is fixed to a bowed wall, the fastening of the fixings will force your cabinet to twist and benchtop materials may crack due to increased stress on joins and materials
- CHECK FOR STUDS/NOGGINS LOCATION
- Any wall to which product is fixed must be of suitable construction to support that product's weight
- A Unit must be installed into solid timber
- Ensure fixings are all clear of water/electrical services in the wall
- CHECK PLUMBING POSITIONS ALIGN WITH PRODUCT INTERIOR CONFIGURATIONS
- Take note of clearances behind drawers when considering water supply fittings inside cabinet

PLEASE NOTE: NO CLAIMS FOR DAMAGES WILL BE RECOGNISED AFTER INSTALLATION

3. VANITY TOPS/BASINS INSTALLATION & SEALING

INSTALLATION

- During the manufacturing of ceramic tops they shrink significantly and this can result in the product being slightly uneven. There is a tolerance of +/- 5 mm
- Do not tile down onto the vanity top, fix the vanity top to the finished wall covering
- Under no circumstance should you tile the vanity cabinets and/or tops into the wall
- The waste is to only ever be hand tightened. Ceramic basins expand and contract during temperature change and an overtightened waste will put excessive pressure on the basin
- Position the top so that it has equal overhang on each side, ensuring the top surface is level
- Ensure the water temperature is not above the recommend safety level of 55°C.

SEALING

It is recommended that:

- The cabinet basin must be sealed onto the cabinet with a silicone bead applied to the top edges of the cabinet and also at the back where the top meets the wall
- A neat finish will be achieved by masking along the areas being sealed
- Allow the sealant to cure for a minimum of 24hrs before use of the vanity
- Ensure silicone is used according to manufacturer's instructions

4. VANITY INSTALLATION

(Floor standing & Wall hung)

FLOOR STANDING CABINETS

Once you read the INSTALLATION INSTRUCTIONS and the PRIOR TO INSTALLATION CHECKLIST, please follow the Instructions below:

PLEASE NOTE: Do not tile down onto the vanity top or into the side of vanity. The vanity should be installed onto the finished wall covering

LOCATION OF THE CABINET

- Mark the position of the top of the vanity on the wall. Do not forget to factor in the top/basin thickness to get the correct height
- Check for stud, noggins location and mark these positions
- The unit must be installed into solid timber

PREPARING THE CABINET

- Remove the plastic transportation feet from each side of the cabinet
- Remove doors and/or drawers
- Measure correct plumbing locations and drill holes for plumbing in the back panel and/or base of the vanity with the appropriate sized hole saw
- Pre-drill screw locations for fastening to wall

LEVELLING THE CABINET

- Position the vanity over the plumbing pipes in the correct position
- Check that the vanity is completely square, level at the front, back and diagonal sides
- You may need to pack the vanity to ensure that it is sitting level and square on the floor

SECURING THE CABINET

- Securely fasten the vanity to the wall through the back of vanity with appropriate screws/bolts at top and bottom on each side of the cabinet
- Fastenings should be secured into solid timber and be within 150mm of each side of the edge of the top

SEALING THE CABINET

- Materials used in the construction of bathroom furniture are water resistant NOT water proof. All areas need to be sealed to prevent water penetration.

To ensure the vanity is protected from potential water damage the following areas must be sealed:

- The base of the cabinet to the floor
- (Gap sealant can be used in place of silicone where the unit meets tiled surfaces)
- The sides of the cabinet to the wall
- The rear edge of any vanity top to the wall
- The underside of the vanity top to cabinet
- (Please refer to the section number 3. VANITY TOPS/BASINS INSTALLATION & SEALING)
- The perimeter of a basin to the bench top and the wall
- A neat finish will be achieved by masking along the areas being sealed
- Allow the sealant to cure for a minimum of 24hrs before use of the vanity
- Ensure silicone is used according to manufacturer's instructions

CLEANING THE CABINET

- Clean all building residue from the cabinet
- Dry any spillage or leakage of water on/or inside the cabinet during installation
- Ensure drawer runners are free of any debris as this may affect the operation

ADJUSTING DOORS & DRAWERS

- Install drawers and/or doors back onto cabinet and make adjustments to align the doors and drawers correctly

IT IS THE RESPONSIBILITY OF THE INSTALLER TO MAKE ANY ADJUSTMENTS TO DRAWERS AND/OR DOORS AFTER INSTALLATION

WALL HUNG CABINETS

Once you read the INSTALLATION INSTRUCTIONS and the PRIOR TO INSTALLATION CHECKLIST, please follow the Instructions below:

PLEASE NOTE: Do not tile down onto the vanity top or into the side of vanity. The vanity should be installed onto the finished wall covering

LOCATION OF THE CABINET

- Decide appropriate height for the top of the vanity. Normally in between 840mm and 900mm.
- Do not forget to factor in the top/basin thickness to get the correct height
- Mark the position of the top of the vanity
- Check for stud, noggins location and mark these positions
- The unit must be installed into solid timber

PREPARING THE CABINET

- Remove doors and/or drawers
- Measure correct plumbing locations and drill holes for plumbing in the back panel of the vanity with the appropriate sized hole saw
- Pre-drill screw locations for fastening to the wall

LEVELLING THE CABINET

- Locate support studs and position the vanity over the plumbing pipes in the correct position
- Check that the vanity is completely square, level at the front, back and diagonal sides

SECURING THE CABINET

- Securely fasten the vanity to the wall through the back of vanity with appropriate screws/bolts at top and bottom on each side of the cabinet
- Fastenings should be secured into solid timber and be within 150mm of each side of the top.

SEALING THE CABINET

- Materials used in the construction of bathroom furniture are water resistant NOT water proof. All areas need to be sealed to prevent water penetration

To ensure that the vanity is protected from potential water damage the following areas must be sealed:

- The base of the cabinet to the floor
- (Gap sealant can be used in place of silicone where the unit meets tiled surfaces)
- The sides of the cabinet to the wall
- The rear edge of any vanity top to the wall
- The underside of the vanity top to cabinet
- (Please refer to the section number 3. VANITY TOPS/BASINS INSTALLATION & SEALING)
- The perimeter of a basin to the bench top and the wall if applicable
- A neat finish will be achieved by masking along the areas being sealed
- Allow the sealant to cure for a minimum of 24hrs before use of the vanity
- Ensure silicone is used according to manufacturer's instructions

CLEANING THE CABINET

- Clean all building residue from the cabinet
- Dry any spillage or leakage of water on/or inside the cabinet during installation
- Ensure drawer runners are free of any debris as this may affect the operation

ADJUSTING DOORS & DRAWERS

- Install drawers and/or doors back onto cabinet and make adjustments to align the drawers and/or doors correctly

IT IS THE RESPONSIBILITY OF THE INSTALLER TO MAKE ANY ADJUSTMENTS TO DRAWERS AND/OR DOORS AFTER INSTALLATION

5. Wall Tower & Mirror Cabinet Installation

WALL TOWER CABINETS

Once you read the INSTALLATION INSTRUCTIONS and the PRIOR TO INSTALLATION CHECKLIST, please follow the Instructions below:

PREPARATION

- Remove doors of the cabinet
- Check for stud, noggins location and mark these positions
- PLEASE NOTE: A Unit must be installed into solid timber
- Check that the wall is straight and level. Check floor for level if the cabinet is going to sit on the floor
- Pre-drill screw locations for fastening to wall

LEVELLING THE CABINET

- Position the cabinet in desired position
- Check that the cabinet is completely square, level at the front, back and diagonal sides
- You may need to pack the cabinet to ensure it is sitting level and square on the floor

SECURING THE CABINET

- Securely fasten the cabinet to the wall through back of the cabinet with appropriate screws/bolts at top and bottom on each side of the cabinet
- Fastenings should be secured into solid timber and be within 150mm of each side of the top

CLEANING THE CABINET

- Clean all building residue from the cabinet

ADJUSTING DOORS

- Install doors back onto the cabinet and make adjustments to align the doors correctly

IT IS THE RESPONSIBILITY OF THE INSTALLER TO MAKE ANY ADJUSTMENTS TO DOORS AFTER INSTALLATION

SEALING

- Apply non-acidic silicone to all edges where cabinet meets the wall and floor
- PLEASE NOTE: Gap sealant can be used in place of silicone where the unit meets tiled surfaces if applicable
- A neat finish will be achieved by masking along the areas being sealed
- Allow the sealant to cure for a minimum of 24hrs before use of the cabinet
- Ensure silicone is used according to manufacturer's instructions

MIRROR CABINETS

Once you read the INSTALLATION INSTRUCTIONS and the PRIOR TO INSTALLATION CHECKLIST, please follow the instructions below:

PREPARATION

- Place the cabinet on clean, flat surface to remove mirrored doors
- Remove doors and place flat on clean, soft surface with mirrors facing up avoid any damage
- Check for stud, noggins location and mark these positions
- PLEASE NOTE: A Unit must be installed into solid timber
- Check that the wall is straight and level
- Pre-drill screw locations for fastening to wall

LEVELLING THE CABINET

- Locate support studs and position unit in desired location
- Check that the cabinet is completely square, level at the front, back and diagonal sides
- Mark all four cabinet corners positions on the wall

SECURING THE CABINET

- Securely fasten the cabinet to the wall through back of the cabinet with appropriate screws/bolts at the top and the bottom on each side of the cabinet
- Fastenings should be secured into solid timber and be within 150mm of each side
- Minimum of 2 fixings at top & bottom required

CLEANING THE CABINET

- Clean all building residue from the cabinet

ADJUSTING DOORS

- Install doors back onto the cabinet and make adjustments to align the doors correctly

IT IS THE RESPONSIBILITY OF THE INSTALLER TO MAKE ANY ADJUSTMENTS TO DOORS AFTER INSTALLATION

SEALING

- Apply non-acidic silicone to all edges where cabinet meets the wall
- A neat finish will be achieved by masking along the areas being sealed
- Allow the sealant to cure for a minimum of 24hrs before use of the cabinet
- Ensure silicone is used according to manufacturer's instructions

6. CARE & MAINTENANCE

Primo Bathroomware products are made from materials that are well suited to the bathroom, however it is important that your bathroom has sufficient ventilation to avoid excessive moisture.

High humidity will lead to permanent dampness and mould, resulting in deterioration of the materials. Care must always be taken to dry any excessive moisture or water spillage. Avoid sharp objects and keep heat and hot objects away from tops.

To maintain the finish on your cabinet, use only a soft cloth and weak solution of non-abrasive detergent. Regular cleaning is recommended.

7. WARRANTY INFORMATION

Primo Bathroomware furniture products carry a 5-year warranty from date of purchase. Proof of purchase needs to be supplied by the purchaser when making a claim.

Primo Bathroomware warrants that in the manufacturing of its products, only high quality workmanship and materials have been used. If within the warranty period there should be a fault with either the materials or workmanship, Primo will either (at its sole discretion) repair or replace the faulty product, but will not be responsible for removal and installation costs.

This warranty does not cover damage by improper installation, abuse, accident, excessive wear and tear, improper care and maintenance, natural causes (sunlight and water), water temperature above 55°Celsius, humidity and over environmental conditions.

Primo Bathroomware vanity cabinets and tops must be fitted to finished wall coverings. The warranty does not cover any vanity/or top that has been tiled 'into' a wall i.e., fitting or fixing a vanity to a wall and tiling into the side and around it, and/or tiling down and/or around the vanity top.

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